Regulatory Policy Institute Annual Competition and Regulation Conference

Merton College, Oxford, 24th and 25th September 2018

Main theme: the gathering and use of information and evidence for decision making purposes

Programme

Monday 24th September

13.15-14.00 **Registration (coffee/ tea/ biscuits available)**

14.00-15.30 **The 'interests of consumers': discovering and determining what they are.**

Chair: Sonia Brown, Chair elect of the RPI, Executive Director Visa.

Speakers: Rachel Fletcher, CEO Ofwat, "The Regulator's challenges: an Ofwat perspective."

Tony Ballance, Director of Strategy and Regulation at Severn Trent, "How do we discover what consumers really, really want from their water provider?"

Tea/coffee Break

15.50-17.20 **Investigative methods for understanding consumers**

Chair: Sonia Brown

Speakers: Stefan Hunt, Chief Data and Digital Insights Officer at the CMA, "An evaluation of the suite of analytic methods available to help understand consumer behaviour."

Prof Catherine Waddams, University of East Anglia, "Academic contributions to understanding consumer requirements and behaviour."

Short break

17.30-18.30 **Zeeman Lecture**

Prof Sir John Vickers, All Souls College, Oxford, "Regulation and competition with captive customers."

Break/cash bar in College JCR bar

19.30 **Annual Distinguished Fellows Dinner in Hall**

Breakfast

9.00-11.05 **Information discovery and assessment processes in Competition Law and Policy, with the Intel Case as a shared reference point**

Chair: Peter Freeman, Chair at the CAT

Speakers: John Temple Lang, Trinity College Dublin, "Doctrine and Evidence in Abuse of Dominance Cases"

John Davies, Senior Vice President at Compass Lexicon, "Evidential challenges in assessing competition"

Chris Decker, Centre for Legal Studies, Oxford University, "Cognitive biases in the discovery and assessment of evidence in competition law cases."

Tea/coffee break

11.25-12.55 **Hertford Lecture + discussion**

Prof Carl Baudenbacher, Monckton Chambers and former President of the EFTA Court, "Dispute resolution after Brexit: the EFTA Court or something else?"

Lunch in Hall

14.00-16.30 **What can be learned from comparisons between information processing systems/structures adopted in different economic contexts?**

Chair: Gordon Downie, Shepherd and Wedderburn

Speakers: David Gray, Chair at Ofgem, "Two projects, two approaches: trialling Ofgem responses to the CMA database recommendation and the Data Services Team."

Cathryn Ross, Director of Regulatory Affairs BT and formerly CEO Ofwat, "Reflections on differences and similarities between information discovery in communications and water services."

Stephen Smith, Managing Director, Customer Development and Innovation, at Lloyds Banking Group, "Mapping consumer requirements and behaviour in retail energy and in retail financial services: what differs?"

George Yarrow, Retiring Chair, RPI, "Motivation as a connecting thread."