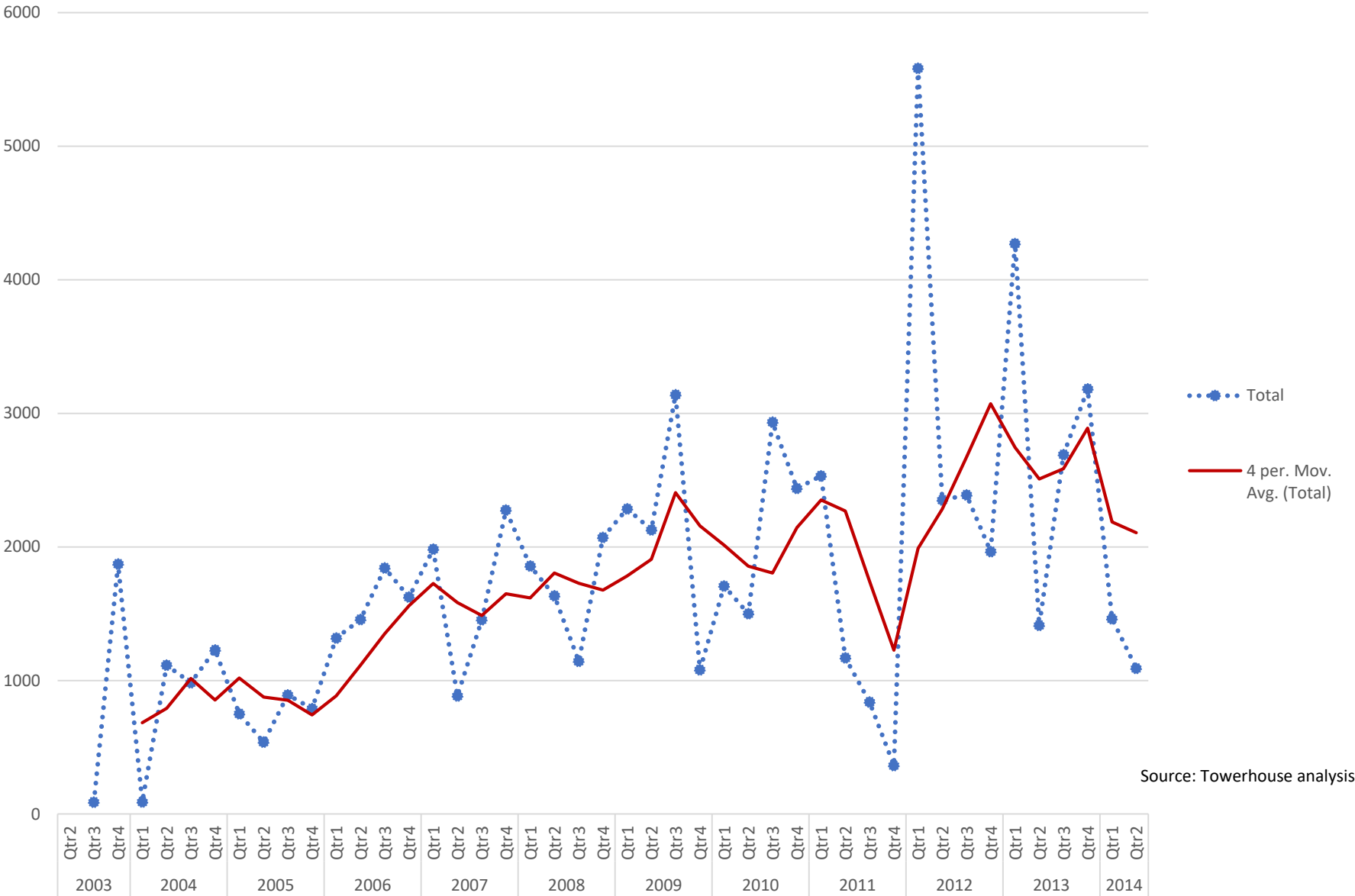
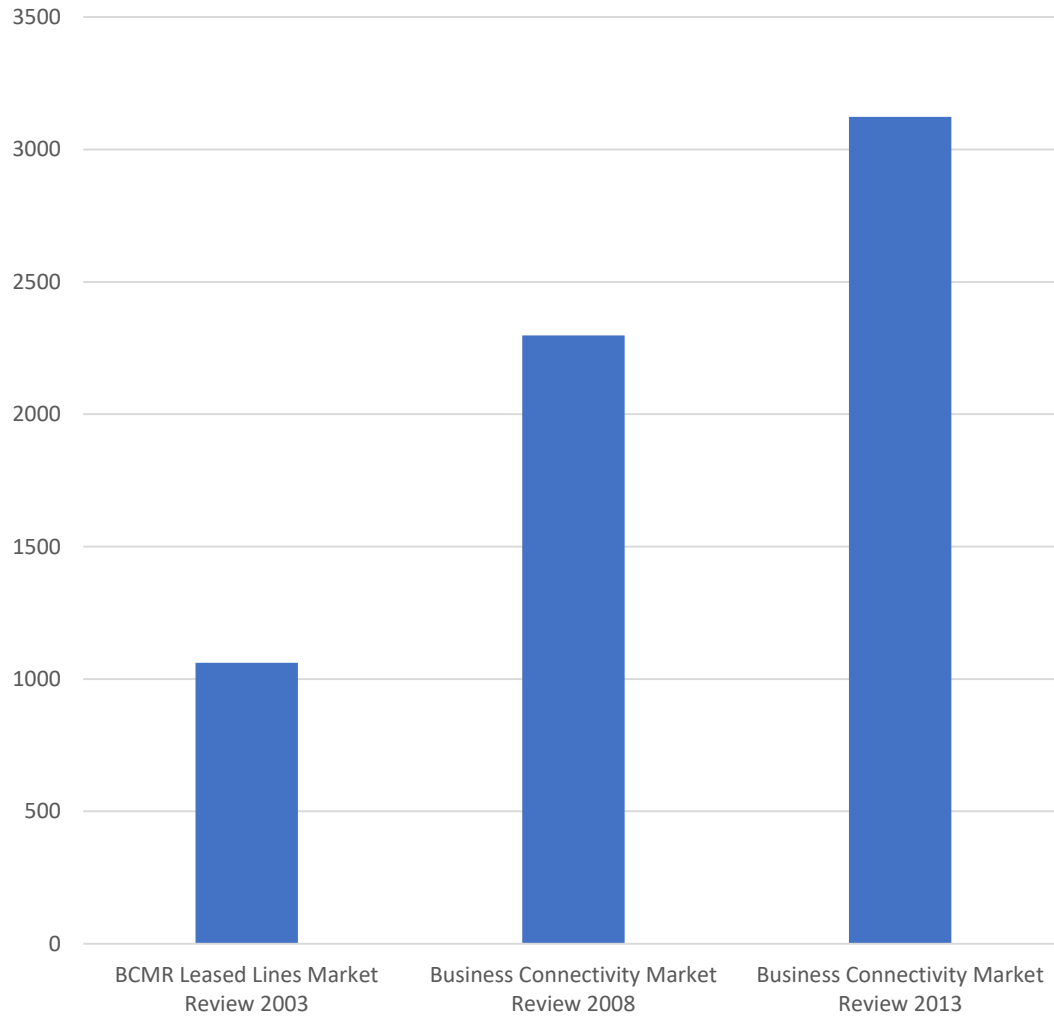


Ofcom's output in pages published per quarter: 2003 – 2014 (significant documents only)



Source: Towerhouse analysis

## Market reviews of leased lines/connectivity 2004 - 2013



Autopoietically closed sub-systems, such as politics, administration, and law, construct their images of other sub-systems only through the distorting lens of their own perceptual apparatus, that is through experiences of their environment and in terms of their own binary oppositions. Thus the information which systems possess about other systems is simply that which they have themselves constructed in accordance with their own criteria.

Julia Black. Decentring Regulation: Understanding the Role of Regulation and Self-Regulation in a 'Post-Regulatory' World, *Current Legal Problems*; Oxford 54.1 (2001): 103 - 146.

These officials encountered [regulatory] work as *different* and realized that their agencies could never demonstrate a problem-solving competence if staff just did their jobs as their jobs had been traditionally defined ... They found they needed to fight constantly against the temptation to define problems in ways that fit existing organizational structures or traditional program areas, rather than in dimensions inherent in the problems themselves. They realized their agencies paucity of analytic skills and the importance of generating tailor-made and creative analyses

Malcom Sparrow, *The Regulatory Craft* (2000)